Abstract: User study and user needs in the context of library and information systems, are conducted to acquire the actual and potential needs of users of such systems. In the present era of information, different kinds of libraries have set themselves with certain objectives to provide services. The provision for collection development must be judged so as to satisfy the needs of the users to some extent. After allocations are over, choices to be made and priorities to be assigned also play a key role. Public libraries are meant to satisfy the general and special requirements of the public. This study has covered the users of Madurai District Central Library alone. A similar study on different time intervals and at various districts/states shall lead to meaningful conclusions and useful insights to ascertain the needs of heterogeneous user groups that are available in public libraries. It is concluded that most of the respondents are satisfied with many of the variables included in the present study. Any how such kind of research will make the existing library system get improved and elevated to some extent. Periodical research on the same topic will lead to identify the future requirements of modern visitors.

Keywords: User needs, Library resources, District Central Library, Information system, Public Library

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