Information Use Patterns of Job Seekers in the Public Libraries in the Chennai City - An Analytical Study

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Abstract

The present study was carried out to identify the information use patterns of job seekers at public libraries in the Chennai City. The aim of the study is to identify the information needs, levels of information literacy skill, use pattern of information sources, barriers faced and the overall satisfaction over the facilities available in public libraries. A well structured questionnaire was used as a tool for data collection. The data was analysed and the results are presented in tables using SPSS software. The findings of the study shows that 30.99% of the respondents need information about the notification and the advertisements of jobs. 35.91% of job seekers are moderately skilled to find, evaluate, store and access to their needed information. The books on competitive examinations serve (3.44%) as an important information source and is ranked first in the use patterns of information sources. 43.19% of the problems faced by the respondents are due to lack of skills and a majority of the respondents are moderately satisfied with the working hours, services, collection, staff approach and infrastructure and less satisfied with the ICT facilities.

Keywords: Information, Public Libraries, Information Literacy Skill, Sources, Chennai

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